Physical Workforce Identity & Management Suite

Physical Identity & Access Management (PIAM) for Healthcare

Data Driven Insights Automate and Streamline Physical Access Control

Healthcare institutions need to establish a fine balance between maintaining tight security controls and creating a welcoming environment for patients and staff members. Security breaches can be costly in terms of lost revenues, damaged reputations, compromised patient data and privacy laws violations. Lawsuits, operational downtime, and compliance penalties, presenting a potentially lethal blow for any institution. Budgets are always a concern, presenting the perpetual task of producing better results with less funding.

Vector Flow's PIAM for Healthcare provides a fully automated solution to manage identities and physical access to mitigate risks and eliminate the error-prone manual processes.

- Integrates with multiple systems including HR, PACS, HL7, EPIC, Cerner, FHIR, vendor management, and other securitysystems

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- Manage all Healthcare identities: employees, contingent workers, physicians, nursing staff, students, interns, technicians, etc.
- Automate on/off-boarding, manage identities, and control the precise physical access required to conduct a job
- Manage access card management (Print/Issue/Read/Encode)
- Automate access pre-requisites such as documents, background checks, and training per specific type of identity
- Manage access change requests including lost badge, new badge, new photo requests, different access requests, expired cards, job change, identity change (such as student becoming staff), terminations, new hires, etc.

One Identity, One Badge Solution

Streamline manual processes for identity on/off- boarding with a One Badge Solution. Give employees easy access to everything they need from day one on the job, without the hassle of carrying multiple access credentials and filling out tedious forms.

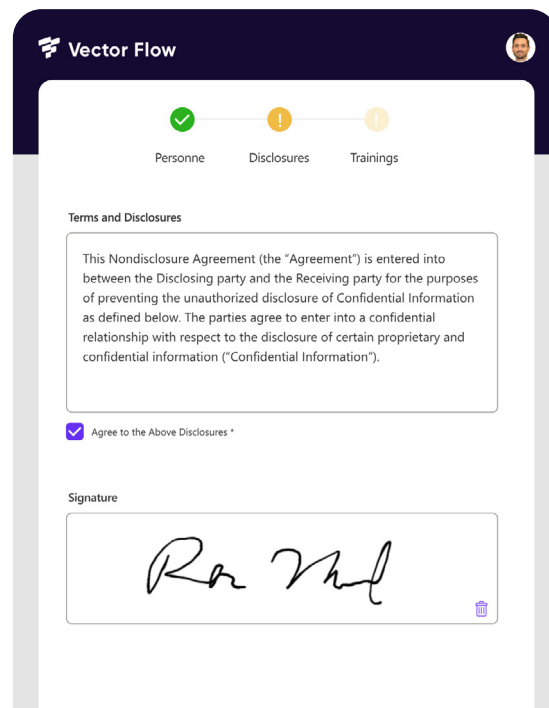## Leverages Your Systems' Data

Capitalize on data from your healthcare organization's existing Human Resources (HR), Physical Access Control Systems (PACS) and other security systems. Unify data from multiple, often disparate systems to provide security operations teams with greater insights, efficiency and control. The ever-present threat of workplace violence demands effective tools for in-house security teams.

Contingent Worker On/Off Boarding and Credential Management

Manage your contingent workers—vendors, and contracted staff (physicians, nursing and other medical staff)—with a unique contingent workforce portal. You can also delegate the management of contractors (their identity documents, background checks, etc.) to the contracting companies, saving time and money.

The solution automates current manual processes to upload and manage competency requirements, complete prerequisites, and digitally sign disclosures via a secure Web portal. Based on an identity's profile, Vector Flow's PIAM for Healthcare automatically creates cardholder records with appropriate physical access for contractors, and allows them to enter into the facility with all compliance checks. Vector Flow streamlines the badging process as well so the user doesn't experience delays due to manual processing.

- Complete automation of the entire process of contingent worker's on/off-boarding, badging, and credentialing
- Secure, web-based badge application to collect all pre-requisites (training, documents, background checks, etc.) related to the contingent workers
- Automate badge application review and approval process
- Control physical access automatically upon expiration of pre-requisite criteria
- Assign delegated administration to the worker's company to comply with the organization's processes, offloading the on-boarding work to the contingent worker's company – saving you time and money
- Easy badge and company access audits for real-time compliance as well as reduced risk
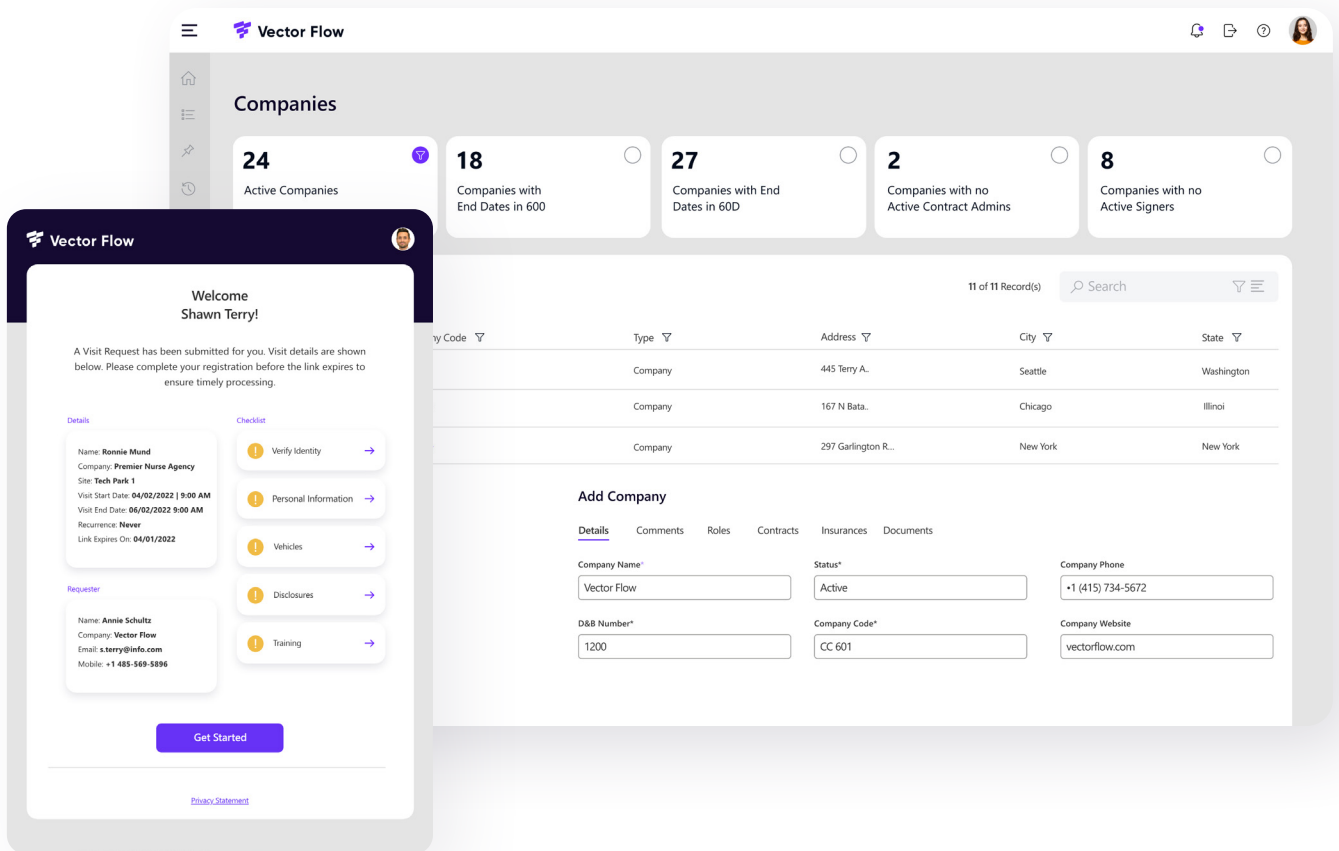
Badge and Access Audit Management

Meet compliance and audits of The Joint Commission and HHS CMS regarding who has access where, why, who approved, and for how long. Schedule periodic audits to review active badges, identities, and hazardous environments with recommendations to maintain best practices and policies. The solution automates the complete badging process for various identity types – from photo collection to production of the badge, to access assignment, and access lifecycle management.

Physical Access Management

Automate physical access processes of on-boarding, transfer of access, and terminations with integration to various kinds of HR and Physical Access systems. This alleviates the burden on security personnel while reducing the inherent risks and errors of manual data entry. Using a self-service portal, caregivers can request additional access, replace a lost or stolen badge, or schedule a vendor or supplier visitor. The solution also integrates with HR/AD systems to modify access in accordance with a change in a job assignment, role, location, etc.

Fast Deployment

Vector Flow's PIAM for Healthcare deploys in fraction of time compared to the existing legacy systems which typically take 1-2 years to deploy. Vector Flow's unique healthcare related playbooks and integrations with third party systems makes it unique in the industry. The cost of ownership is low and the benefits are abundant.
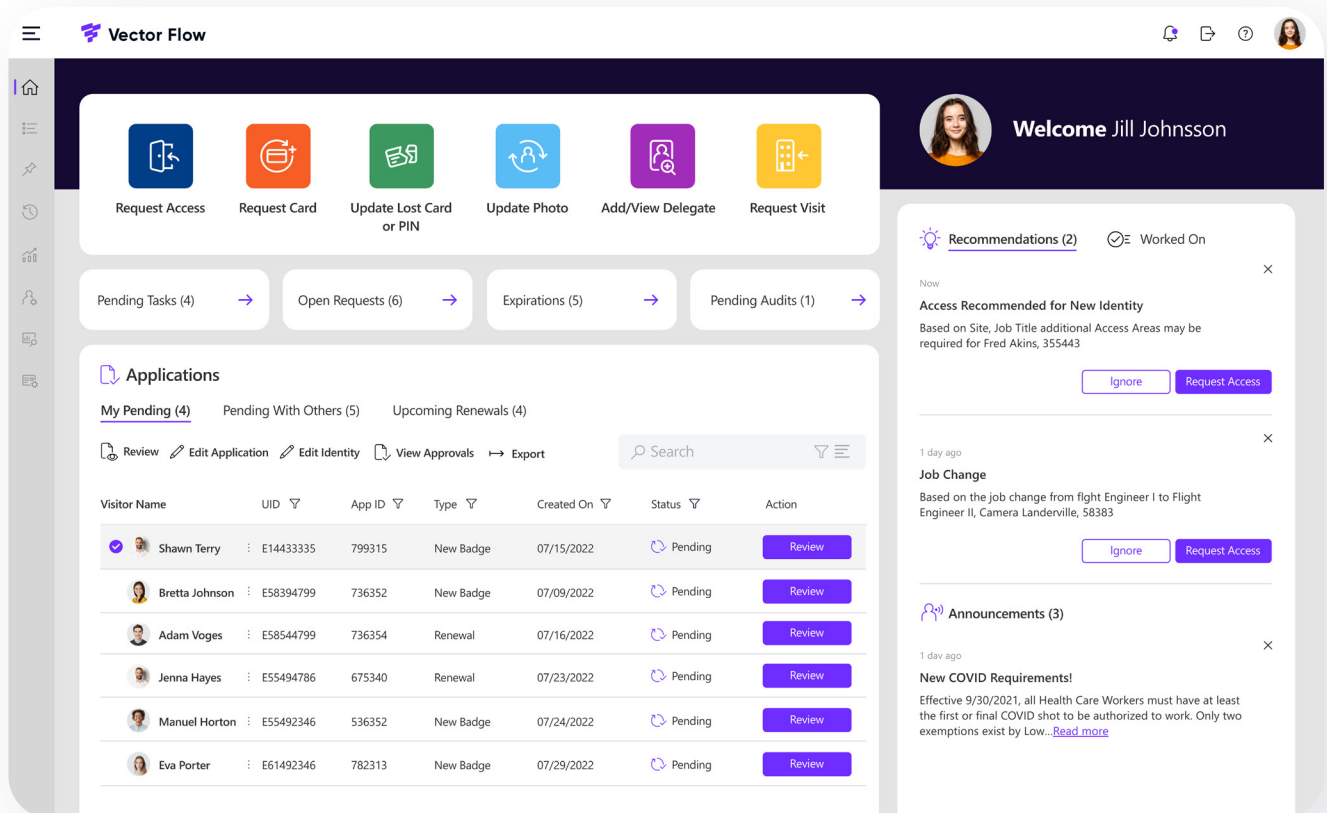
Improved Communication and User Experience

Automate and personalize notifications to personnel, vendors, contractors, employees, and visitors for all critical pending and upcoming tasks, such as badges expiring soon, approaching contract deadlines, pending audits, badges to be printed, access requests requiring attention, and escalations.

Improved Audits and Compliance

Prescribe regular audits (quarterly or monthly) to ensure that security gaps are identified and patched automatically by the system. Vector Flow allows for periodic re-badging of the identities per the compliance to regulations with no downtime or painful manual processing, keeps watch-lists and background checks in place, and keeps track of risky identities at all times.

Vector Flow's PIAM for Healthcare Applications

Healthcare Employee Management and Self-Service

Vector Flow's integrated, AI-powered platform provides an automated solution automate the manual processes of on/off-boarding identities, as well as access grant and transfer due to changing roles or location with full audit reporting. Vector Flow's PIAM for Healthcare makes things easy.

Employee self-service features

- Quick links to common self-service functions
- Quick, actionable view of pending requests, tasks, and audits
- AI / Data-driven recommendations
- Corporate Security announcements Recent items "Worked On" for a quick return to complete a task, submit a draft request, etc.

Audit and Compliance

- Audit and Compliance
- Automate regular badge review tasks to retain and revoke unwarranted badges
- Maintain 100% 'audit ready' for different compliance needs
- Simplify tasks for audit owners with unique AI-driven recommendations
- Instant, real-time analysis of all identity and physical access risks
- Easy-to-use playbooks can be created, modified, and deployed within minutes
- Insights to identity risks with built-in remediation recommendations
- Recent items "Worked On" for a quick return to complete a task, submit a draft request, etc.

Benefits for Healthcare Organizations

Saves Time and Money
- Eliminate all paper forms
- Enforce hospital policies
- Automates vendor and contractor audits

Improves Hospital Security and Safety
- Enforce hospital policies
- Better traceability of all identities
- Reduces risks

Improves Communications and User Experience
- Automates and personalizes notifications
- Enables proactive notifications
- Automates reports with key metrics – Mean Time to On-Board
- Provides a welcoming user experience

Improves Audits and Compliance

- Automatically ensures valid access
- Automates regular audits (quarterly or monthly)
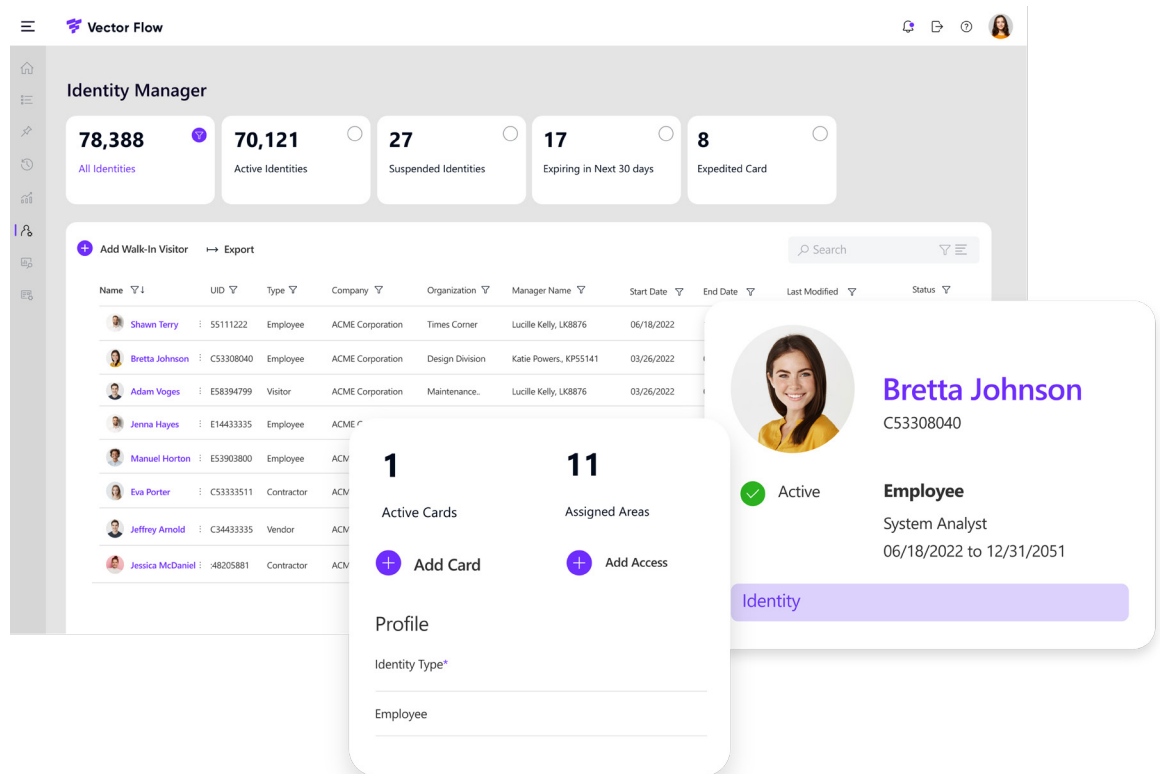
About

Vector Flow is dedicated to using machine learning and automation to deliver improved operational efficiencies and effectiveness across the entire physical security domain. The company's advanced cloud-enabled and on-premises platform converts raw security data from multiple sources into intelligent insights to drive operational performance and business results. Vector Flow automates several key security processes such as Physical Identity & Access Management, COVID Return to Work Management, Visitor Identity Management, SOC Automation, False Alarm Detection & Reduction, etc. Vector Flow solutions leverage data intelligence to automate business processes, tasks, and workflows to reduce security distractions and expand continuous intelligence – allowing security personnel to focus on tasks that matter and make decisions faster.

Learn more at
vectorflow.com